



Patient's Rights and Responsibilities

Patient's Rights:

- Individuals have the right to be treated with dignity and respect
- Individuals have the right to fair treatment. This is regardless of race, religion, gender, ethnicity, age, disability, or source of payment
- Individuals have the right to a confidential relationship with their provider and to have their treatment and other personal information kept private, except when laws or ethics dictate otherwise such as if the patient is in danger of harming him/herself or others, or if the patient is suspected of being abused. Any disclosure to another party will be made with the informed consent of the individual. Only by law, may records be released without the patient's permission.
- Individuals have the right to be informed of the nature of information that may be disclosed for the purposes of paying benefits
- Individuals have the right to easily access care in a timely fashion
- Individuals have the right to receive full information from the potential treating professional about that professional's knowledge, skills, preparation, experience, and credentials
- Individuals have the right to have a clear explanation of their condition
- Individuals have the right to be informed about the options available for treatment interventions (including risks and benefits) and the effectiveness of the recommended treatment. This is regardless of cost or coverage by the patient's benefit plan
- Individuals have the right to share in developing their treatment plan
- Individuals have the right to information about their treatment in a language they can understand. Should they need a translator it is the individual's responsibility to arrange this prior to the appointment and inform the staff of Triangle Neuropsychiatry
- Individuals have the right to know about advocacy and community groups and prevention services
- Individuals have the right to information about their insurance/third party payer, its' practitioners, services and role in the treatment process
- Individuals have the right to provide input on their insurance/third party payer policies and services
- Individuals have the right to freely file a complaint, grievance, or appeal and to learn how to do so
- Individuals have the right to know about the laws that relate to their rights and responsibilities
- Individuals have the right to know of their rights and responsibilities in the treatment process

Patient's Responsibilities:

- Individuals have the responsibility to treat those giving them care with dignity and respect
- Individuals have the responsibility to give providers accurate information they need. This is so providers can deliver the best possible care
- Individuals have the responsibility to ask their providers questions about their care. This is so they can understand their care and their role in their care
- Individuals have the responsibility to follow treatment plans for their care. The treatment plan is to be agreed upon by the patient and provider
- Individuals have the responsibility to follow their agreed upon medication plan
- Individuals have the responsibility to tell their provider about medication changes, including medication given to them by others
- Individuals have the responsibility to keep their appointments. Individuals should call their providers as soon as possible if they need to cancel visits
- Individuals have the responsibility to let their providers know when their treatment plan and/or medication regimen no longer works for them
- Individuals have the responsibility to let their providers know about problems with paying fees
- Individuals have the responsibility to not take actions that could harm themselves or others
- Individuals have the responsibility to report abuse
- Individuals have the responsibility to report fraud
- Individuals have the responsibility to openly report concerns about the quality of their care